



Dear SRJC Student,

Santa Rosa Junior College is committed to helping our students succeed in college. In order to improve our services, we would like some input from you. This is an anonymous survey. We do not ask for your name or ID. Your individual answers will not be available to any instructor, staff member, or other student. We will report the overall results to the college community. This survey should take about 10-15 minutes to complete. Please use a black or blue ink pen, and place a check mark or X within the answer box. Thank you!

Q1 What is your student status THIS SEMESTER?

- New (first time at any college) SKIP TO Q4
Continuing (continuing at SRJC after attending last Spring or Summer)
New Transfer (first time at SRJC but you have attended another college)
Returning (attended Fall 2009 or before)

IF "New" SKIP TO Q4

Q2 How many terms have you attended college before Fall 2010? Please include all terms, semesters or quarters, at all colleges ever attended.

- 1-2 terms
3-4 terms
5-6 terms
7-8 terms
9-12 terms
13+ terms

Q3 How many units/degrees have you earned in college (SRJC or other) before Fall 2010?

- 1-15 units
16-29 units
30-59 units
60+ units
AA/AS
BA/BS
MA/MS or higher

Q4 This semester, are you a part-time or full-time student?

- Part-time (1-5 units)
Part-time (6-11 units)
Full-time (12 or more units)

Q5 When do you attend classes? Mark all that apply.

- Day - mornings
Day - afternoons
Evenings
Saturday

Q6 Where so you attend classes? Mark all that apply.

- On-line
Petaluma campus
Public Safety Training Center (Windsor)
Santa Rosa campus
Shone Farm
Southwest Santa Rosa Center
Other

Q7 Where do you use college services, such as counseling, registration, etc.? Mark all that apply.

- On-line
Petaluma campus
Public Safety Training Center (Windsor)
Santa Rosa campus
Shone Farm
Southwest Santa Rosa Center
Other

Q8 Where do you live? Please write your zip code CAREFULLY in the boxes at right.

Five empty boxes for zip code

Q9 What is your usual transportation to and from your class(es)? Mark one.

- Bicycle.....
- Bus.....
- Car.....
- Carpool.....
- I get a ride.....
- Motorcycle.....
- Walk.....
- Other:

Q10 Were you born in the United States (USA)?

- Yes..... No.....

Q11 During this semester, are you working for pay?

- No paid work.....
- Part-time (1-14 hours per week).....
- Part-time (15-34 hours per week).....
- Full-time (35 hours or more per week).....

Q12 This semester, are you receiving need-based Financial Aid (BOGG, grants, student loans)?

- Yes..... No.....

Q13 What is your main educational goal at SRJC?

- Certificate (earn a certificate in a job-related program).....
- Transfer (transfer to a four-year college with or without an AA/AS degree).....
- AA/AS (earn a 2 year college degree).....
- Job training (take courses to acquire new job skills or update current job skills).....
- Improve basic skills.....
- Prepare for GED.....
- Not sure/Undecided (exploring educational interests and goals).....

Q14 What is your gender?

- Male.....
- Female.....
- Other.....

Q15 What is your sexual orientation?

- Heterosexual (straight).....
- Homosexual (gay/lesbian).....
- Bisexual.....
- Transgender.....

Q16 How old are you?

- 19 or younger.....
- 20 to 24.....
- 25 to 29.....
- 30 to 34.....
- 35 to 39.....
- 40 to 49.....
- 50 +.....

Q17 What is your racial/ethnic background? Mark all that apply.

- American Indian.....
- Asian.....
- Black.....
- Hispanic.....
- Pacific Islander.....
- White.....
- I am an international student with a visa.....
- Other:

Q18 Is English your primary language?

- Yes..... No.....

Q19 If English is NOT your primary language, then what is?

- Japanese.....
- Korean.....
- Mandarin or other Chinese.....
- Portugese.....
- Russian.....
- Spanish.....
- Tigrinya.....
- Urdu.....
- Vietnamese.....
- Other:

Q20 What is the highest level of education of your mother?

- Elementary school
- Some high school
- High school graduate
- Some college
- 2 year college degree
- 4 year college degree
- More than a 4 year college degree

Q21 Was your mother born in the USA?

- Yes
- No
- I don't know

Q22 What is the highest level of education of your father?

- Elementary school
- Some high school
- High school graduate
- Some college
- 2 year college degree
- 4 year college degree
- More than a 4 year college degree

Q23 Was your father born in the USA?

- Yes
- No
- I don't know

Q24 Are you a Veteran or dependent of a Veteran?

- No
- Yes - Active Duty/Reservist
- Yes - Veteran/Inactive Ready Reservist
- Yes - dependent of either a Veteran, Active Duty, or Reservist

Q25 Are you CURRENTLY taking any of the following courses? *Mark all that apply.*

- Any College Skills (CSKLS) Math course
- Any College Skills (CSKLS) English course ..
- Any ESL course
- Math 150A/B or 151
- English 302 or 305
- English 100

Q26 Have you EVER taken any of the following courses? *Mark all that apply.*

- Any College Skills (CSKLS) Math course
- Any College Skills (CSKLS) English course ..
- Any ESL course
- Math 150A/B or 151
- English 302 or 305
- English 100

Q27 Did you take classes at SRJC over the summer?

- Yes No

Q28 If not, why not? *Mark all that apply.*

- I did not want to
- I could not get into the class(es) I wanted
- The class(es) I wanted to take were not offered
- The class dates conflicted with other activities
- Childcare issues
- I needed to work and earn money
- Other:

Q29 How would you prefer that SRJC contact you?

| | <i>Preferred</i> | <i>Not preferred</i> | <i>I don't use this</i> |
|---------------------|--------------------------|--------------------------|--------------------------|
| Telephone | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Text messages..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Student portal..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| E-mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| US mail..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| SRJC website..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Face book | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Twitter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| cell phone app..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q30 Have any of these challenges had an impact on your ability to stay in college during the past year? Mark all that apply. Challenges at SRJC:

- Access to A&R services.....
- Access to Financial Aid Services.....
- Access to Academic Counseling
- Classes are not available at the time I need to take them.....
- Classes are not available at the location (or campus) I want to take them
- Classes I want are not available in online format.....
- Class work is too hard
- Parking.....
- Too much to go through to get services/courses.....
- I couldn't get into the classes I needed (the classes were full)
- The classes I enrolled in were canceled.....
- SRJC website is too difficult to navigate
- I cannot find the information I need on the SRJC website
- None of the above.....

Q31 Have any of these challenges had an impact on your ability to stay in college in the past year? Mark all that apply. Challenges outside SRJC:

- Childcare problems.....
- Distractions or conflicts at home (hard to study)
- Family pressure or responsibility
- Financial problems (not having enough \$\$)...
- Housing problems.....
- Job pressures (time schedule conflicts)
- Lack of motivation & interest in attending college.....
- Lack of self discipline to study or go to classes
- Lack of clear educational/career goals
- Overall time pressures.....
- Personal problems.....
- Physical health.....
- Mental health
- Transportation problems.....
- Cost of text books.....
- Lack of computer skills, computer literacy....
- Inadequate computer access.....
- Inadequate internet access.....
- None of the above.....

Q32 Have any other challenges (not listed above) had an impact on your ability to stay in college? You may also use this space to elaborate on your response to the challenges listed above.

Q33 At SRJC, I have generally been treated with respect by:

| | <i>Strongly Agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly Disagree</i> | <i>Not Applicable</i> |
|--------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Instructors..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Students..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Office staff..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Administrators..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Counselors..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| District Police personnel..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Librarians, library staff..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other staff..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q34 Please indicate your level of agreement with the following statements.

| | <i>Strongly Agree</i> | <i>Agree</i> | <i>Disagree</i> | <i>Strongly Disagree</i> | <i>Not Applicable</i> |
|---|---------------------------|--------------------------|--------------------------|------------------------------|---------------------------|
| I feel welcome at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I have a clear educational goal..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I experience a sense of community at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| My instructors make me feel welcome to discuss things with them outside of class..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I feel supported by my Academic Counselor at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I have developed a supportive relationship with at least one SRJC instructor, counselor, or staff member | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Because of my background and personal experiences, I feel isolated at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Through course information and activities, my understanding of people with backgrounds different from mine has increased..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| SRJC cares about me as an individual | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I have developed an educational plan with my academic counselor at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Because of my background and personal experiences, I feel supported at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I feel I have been as successful as I could be at SRJC | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SRJC is interested in improving our on-line information. Your input is needed. Please write neatly within the space provided.

Q35 Which SRJC websites do you visit frequently and find useful?

Q36 Which SRJC websites have you visited and not found useful or current?

Q37 What important SRJC information have you not been able to find on the SRJC website?

Q38

SRJC's mission is to improve the skills, increase the knowledge, and enhance the lives of the students who participate in our courses and programs. We want to know if we are achieving our mission.

To what extent do you think your SRJC education so far has contributed to your knowledge, skills, and abilities in the following areas:

| | <i>A lot</i> | <i>Some</i> | <i>A little</i> | <i>None</i> | <i>I don't know/can't answer</i> |
|--|--------------------------|--------------------------|--------------------------|--------------------------|----------------------------------|
| Writing skills | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Reading comprehension skills..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Performing mathematical operations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Using technology | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Developing self awareness and confidence | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Maintaining or improving personal health..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Appreciating the value of lifelong learning..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Listening actively and respectfully | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Speaking coherently and effectively | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Locating, analyzing, evaluating, and synthesizing relevant information..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Drawing reasonable conclusions in order to make decisions and solve problems | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Responding creatively to ideas and information..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Understanding and demonstrating social and civic responsibility..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Understanding and demonstrating personal responsibility..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Understanding and demonstrating environmental responsibility..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Becoming a more productive local and global citizen | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Recognizing and acknowledging individual and cultural diversity | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Practicing respectful interpersonal and intercultural communication | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Recognizing and understanding the ideas and values expressed in the worlds cultural traditions | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Managing resources (such as time and money) in order to advance my personal and career goals | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q39

Other comments: